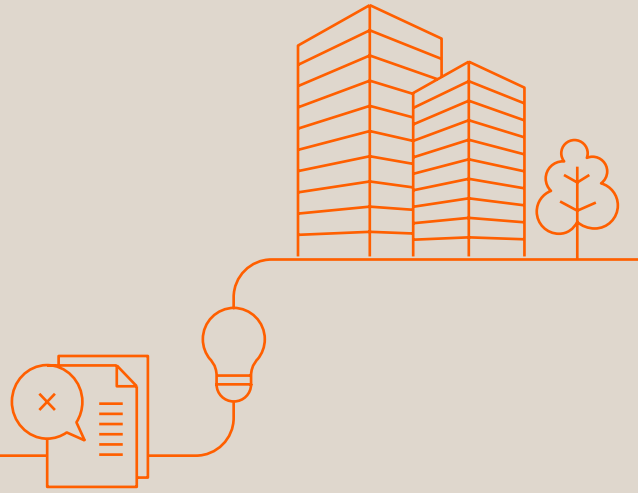


# Bill Validation

Providing peace of mind that you are only billed for the energy you use, at the rates that have been agreed with the supplier.



**Our invoice validation service identifies any possible discrepancies in energy and water bills, ensuring the numbers are based on accurate usage data and guaranteeing the correct rates are being applied. Any discrepancies are queried with suppliers and followed through to resolution, with any incorrect payments returned to customers in full, providing full peace of mind.**

Our experienced bill validation and query resolution specialists check thousands of bills every month for our customers and we find a significant number of them to be wrong. Each of those wrong bills could potentially have cost our customers money if we hadn't quickly rectified the error.

Our bill validation software highlights discrepancies by reviewing and recalculating each component of the invoice. We match contract rates and consumption with invoice details and ensure the correct VAT rates are being applied.

Mistakes are often made through estimated billing and incorrect contract charges which leads to many organisations overpaying for their energy and water by considerable amounts every year. Managing this process in-house can be a time consuming and costly activity.

We work with suppliers to right any mistakes, identify any money owed, and then have it returned to our customers.

Our bill validation service has made a huge difference to the budgets of many customers. Experience and expertise in the energy and water markets ensures that readings reflect your expected consumption and that your rates are correct.

The data captured can also help with an understanding of your consumption to drive energy, water, cost, and carbon reductions, while supporting data collation for SECR, ESOS and net zero.

## Key features of our bill validation service

- Unit rates checked against contract
- Standing charge checked against contract
- KVA charges checked against contract
- VAT checked against submitted forms
- Duplicate billing periods checked
- Meter reads checked against submitted reads

## Benefits of our bill validation service

- More informed and accurate budgeting and forecasting
- Highlights sites consuming below, or in excess of, contracted volume
- Identifies sites that need a meter read, to avoid over-billing
- Reduces administration costs and improves cash flow tracking
- Identifies half-hourly sites which exceed their capacity
- Accurate VAT reporting