

Meter Operator and Data Collector (MOP & DC)

Gain a clearer and more accurate understanding of how much energy your organisation uses.



Good quality data is essential for managing your energy consumption, as well as ensuring you only pay for what you use. Our MOP and DC service helps you gain a clearer and more accurate understanding of how much energy your organisation uses and can identify opportunities to make significant energy savings and carbon reductions.

Zenergi has agreed exclusive rates for the delivery of our MOP and DCDA services. We will liaise with the suppliers to ensure your MOP and DCDA services are covered.

Why do I need a MOP and DCDA?

Organisations with a half-hourly electricity meter are required to have a Meter Operator (MOP) and Data Collector (DC) agreement in place.

The Meter Operator is responsible for installing and maintaining the electricity meter. Zenergi can supply, install, operate and maintain all of your half-hourly (HH) metering and communications equipment, regardless of who your current energy supplier is.

Half-hourly metering gives you accurate information about how much energy you are using and is required for all electricity meters rated 70kVA and above.

The Data Collector collects your half-hourly consumption data through a remote communications link. The Data Aggregator is responsible for validating the data to pass to the supplier for billing and settlement purposes.

With our Data Collection and Aggregation (DCDA) service you could get a clearer and more accurate understanding of how much energy your organisation uses, and help identify opportunities to make significant energy savings and carbon reductions.

Meter faults and queries

We will keep you informed of any communication faults or necessary meter exchanges on your account and manage any issues to ensure prompt correction, avoiding any future billing issues.

Accuracy of bills and reporting

The framework allows us access to your consumption on a daily basis. This daily consumption feed supports reporting and ensures the accuracy of your bills. Identifying estimated consumption will allow us to promptly query and follow up with your supplier to avoid unnecessary catch up bills.

Gas Meter Asset Management (MAM) on utility gas meter supplies.

Our framework allows you to access your gas consumption remotely as AMR data.

Meter Operator Agreements (MOP) on non-half-hourly electricity (NHH) meters

This will essentially allow NHH electricity meters to be smart meters with remote access to consumption data in the same manner of as half-hourly (HH) electricity meters.