

Metering and Data Services (MOP & DC)

Gain a clearer and more accurate understanding of how much energy your organisation uses.



Excellent quality data is essential for managing your energy consumption, as well as ensuring you only pay for what you use.

Our Metering and Data Services solution helps you gain a clearer and more accurate understanding of how much energy your organisation uses and can identify opportunities to make significant energy savings and carbon reductions.

Zenergi has agreed exclusive rates for the delivery of our Metering and Data Services via our partner, Stark. After contracting with Stark, we will liaise with your suppliers to ensure your Metering and Data Services are in place.

Why do I need Metering and Data Services?

If you have a half-hourly electricity meter you are required to have a Meter Operator (MOP), Data Collector (DC) and Data Aggregator (DA) agreement in place.

The Meter Operator is responsible for installing and maintaining the electricity meter. Zenergi, via Stark, can supply, install, operate and maintain all your half-hourly (HH) metering and communications equipment, regardless of who your current energy supplier is.

We are now also able to offer MOP/DC contracts on non-half-hourly (NHH) supplies, bringing these in line with industry changes to upgrade the meters to be billed half-hourly. This means you will be ahead of the curve when the Market-Wide Half-Hourly Settlement comes in early 2025.

Half-hourly metering gives you accurate information about how much energy you are using and is required for all electricity meters rated 70kVA and above. The Data Collector collects your half-hourly consumption data through a remote communications link. The Data Aggregator is responsible for validating the data to pass to the supplier for billing and settlement purposes.

With our Data Collection and Aggregation (DCDA) service you could get a clearer and more accurate understanding of how much energy your organisation uses, and help identify opportunities to make significant energy savings and carbon reductions.

Meter faults and queries

We will keep you informed of any communication faults or necessary meter exchanges on your account and manage any issues to ensure prompt correction, avoiding any future billing issues.

Accuracy of bills and reporting

The framework allows access to your consumption on a half-hourly basis for the previous day's consumption. This daily consumption data feed supports reporting and ensures the accuracy of your bills. Identifying estimated consumption will allow us to promptly query and follow up with your supplier to avoid unnecessary catch-up bills.

Gas Meter Asset Management (MAM) on utility gas meter supplies.

Our framework allows you to access your gas consumption remotely as AMR (Automatic Meter Reading) data daily, essential in monitoring usage, identifying consumption trends, and establishing a baseline for your net zero journey.

Meter Operator Agreements (MOP) on non-half-hourly electricity (NHH) meters

This will allow NHH electricity meters to be smart meters with remote access to consumption data in the same manner as half-hourly (HH) electricity meters. You can gain access to data, enabling accurate billing via your supplier, monitor consumption levels and support your sustainability targets.