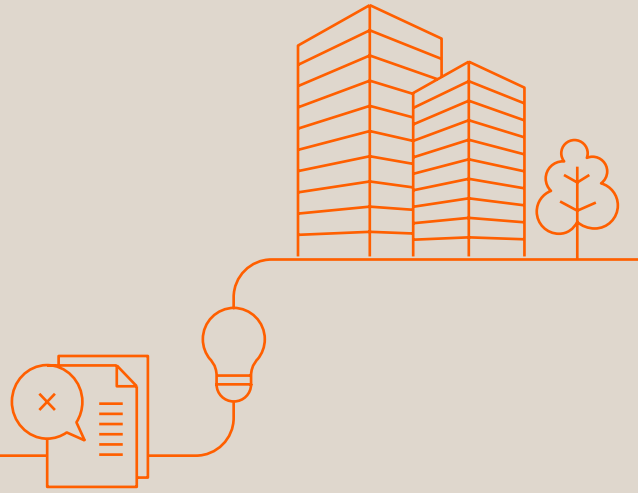


Water procurement

Avoid paying more than you should and access better customer service.



Our water service helps to ensure you are not paying more than you should for your water and waste services. We can support you through water procurement, providing comparison quotes on a like-for-like basis and can also offer bill validation and benchmarking of your consumption, identifying any potential inefficiencies or leaks.



Switching our energy and water to Zenergi has meant that we have benefitted from significant savings. But more than that, the team helped to alleviate the shock and distress of an arson attack on our adjoining school by taking care of managing everything for us and avoiding us having to pay a significant water bill. We were regularly updated and supported throughout the case which was one less thing to worry about during a stressful time.

Melanie Albutt,
School Business Manager
Ravensdale Junior School

Since April 2017, all non-domestic organisations in England have been able to choose their water supplier.

But the large number of suppliers in the market can make it difficult to identify the best water supplier for your organisation and negotiate the best deal. Disparity in the levels of customer service, and different pricing methods and terms available can make comparing quotations challenging.

At Zenergi we can support you through water procurement, providing comparison quotes on a like-for-like basis, with suppliers you can trust.

After a lengthy assessment of all commercial water suppliers, we selected those with clear and easy-to-understand billing and excellent support, to offer a Water Management Service that helps to ensure you are not paying more than you should for your water and waste services.

The Zenergi Water Management Service allows customers to benefit from our commitment to exceptional customer service. It includes bill validation, where we check every element of your monthly water bill before sending for payment. We will also benchmark your consumption to evaluate whether your organisation is consuming water at a level above what would be expected, potentially identifying a leak or any overuse that should be investigated.

Features of our water service

- Savings of up to 5% over a deemed commercial agreement.
- Bill validation helps ensure you only pay for the water you use.
- Any billing issues are followed up with the supplier and rectified on your behalf.
- Site meter readings are logged by your account manager and checked on the invoicing.
- Unusual consumption tracked against industry usage data for investigation into potential leaks.
- Access to carefully selected suppliers and years of experience in managing water suppliers pre-deregulation and beyond.
- Regular billing and consumption information.