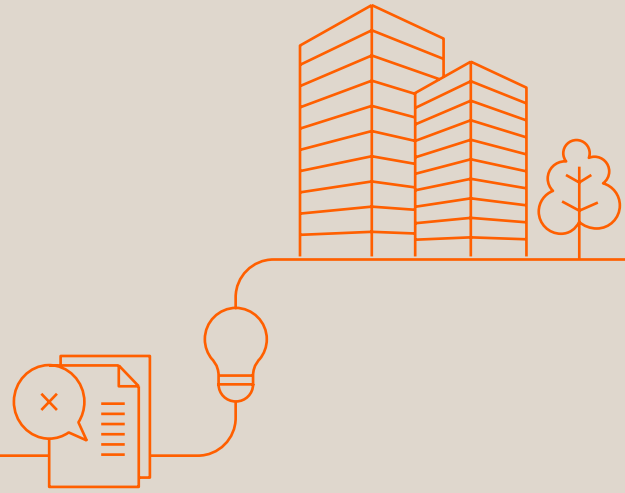


# VoIP and Communications

Unify your teams and remote workers across locations with our reliable Cloud Voice solutions.



**In today's connected world, we offer a range of feature-rich voice and unified communications services utilising best in class VoIP (Voice over Internet Protocol) technology.**

In anticipation of the upcoming PSTN switch-off in 2025, our comprehensive solutions will ensure your organisation has a feature-rich and robust communications system. Our solutions are designed to deliver cost-effectiveness and add real value to your business. Our solutions include, but are not limited to;

#### Digital phoneline

A cost-effective replacement for your standard analogue line, delivering exceptional voice quality and streamlined communication infrastructure. This solution offers a wide range of features – including a mobile app, voicemail, and calling schedules.

#### Cloud Voice

A cloud-based system for making and receiving calls via the internet, empowering mobility and remote working. This solution seamlessly connects multiple sites under one system, allowing for effortless call transfers between locations. Features include voicemail to email, real time presence, chat, video calling, call recording and even call centre services.

#### SIP trunking

A flexible and scalable cloud-based alternative to ISDN, SIP trunking connects your on premise business phone system to the telephone network through a broadband or ethernet connection.

#### Direct routing

A solution to offer maximum value from your Microsoft Teams investment. Use Teams as your main phone system for inbound and outbound external calling, with inclusive advanced call management features, built on a robust and secure infrastructure for a seamless call quality and unified communication experience.

#### Key features:

- Inclusive free calls to all UK landlines and UK mobiles with all Cloud Voice solutions (minimum term applies).
- Make and receive calls from anywhere in the world with an internet connection.
- Manage multiple phone numbers from a single account.
- Save money: Cost-effective solutions, especially for organisations with a high volume of calls.
- Reliability: A reliable and secure solution that is backed by a team of experienced professionals.
- Flexibility: Work from anywhere and manage your calls in a way that suits your business needs.
- Scalability: Solutions that meet the needs of businesses of all sizes.